



NEWSLETTER



What's new at Grace

Grace Professional Services has turned 4! We all enjoyed our birthday cake and took time to reflect on all the changes and achievements that have happened since our beginning.

We are pleased to announce that Grace Professional Services has recently received another perfect score on our NDIS midterm audit. We had no non-conformities and three best practice awards. The best practice awards indicate that we are going above and beyond by not only providing the minimum requirements but also implementing innovative supports that exceed service delivery expectations. We are very excited and proud of these results.

To further ensure our systems and processes are of the highest possible standard, we recently undertook an ISO audit on our quality management systems, we are honoured to advise that we continued to achieve ISO certification to the 9001 Standard with no non-conformities. This is an exceptional outcome and we are thrilled.

Thank you to all of our clients that took the time to fill out our survey. The survey allows us to reflect on your feedback and ideas so we can continue to improve. Results were positive with 97% our participants advising us they would recommend our services. Thank you!

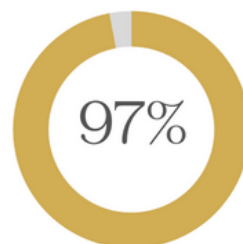
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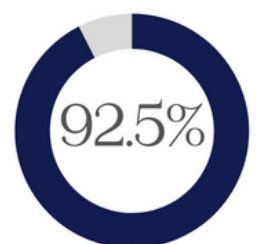
FUN EASTER HOLIDAY ACTIVITIES

SUPPORT COORDINATOR SPOTLIGHT

INDUSTRY NEWS



Would you recommend Grace Professional Services?



Are you being assisted to reach your NDIS goals?

Client Satisfaction



On the 8th March, The Grace Team enjoyed celebrating International Women's Day by attending the Women Connect Frankston Luncheon, we showed our support for this years theme, embrace equity.

Equity isn't just a nice to have, its a must have!

We hope all our participants have a fun and safe Easter school holidays!

Easter Holiday Activities

Easter Bunny Pikelets

These cute little pikelets are really basic to make but quite fun and easy for toddlers and small children to assemble and decorate. Perfect for breakfast for the holidays!

Method

- To make the pikelet batter, combine all ingredients in a medium-sized bowl and whisk until smooth. Set aside for half an hour.
- Heat a little of the vegetable oil in a large non-stick saucepan and cook tablespoon-sized dollops of the batter at a time.
- To serve, place one pikelet in the centre of a plate, cut another in half and arrange the halves as ears (see photo). Decorate with the yoghurt, blueberries and orange segments.



Ingredients

- 1 egg
- 1 cup self-raising flour
- 1 cup buttermilk
- 1 tbs caster sugar (*optional)
- 1 orange (zested)
- 2 tbs vegetable oil

To Decorate

- berry fruit yoghurt
- blueberries
- 1 orange (segmented)

**EASTER
SCHOOL
HOLIDAYS**
FOR ALL YOUR EASTER
SCHOOL HOLIDAY ACTIVITIES
VISIT WWW.GRACEPROFESSIONALSERVICES.COM.AU



Support Coordinator Spotlight

Luisa - Auslan Support Coordinator

Meet Luisa, our Auslan Support Coordinator! We are committed to supporting individuals from falling through the gaps. Luisa specialises in supporting participants who are deaf or hard of hearing.

If you would like to learn more about the support and service that Luisa provides, please call 0429 430 806 email admin@graceprofessionalservices.com.au



Industry News



Joan McKenna Kerr appointed to the NDIA Board

Former President of NDS, Joan McKenna Kerr, has been appointed to the NDIA board. She was one of two new board members announced by NDIS Minister Bill Shorten on Friday. In making the appointment, Minister Shorten cited her passionate and long-standing advocacy for people with disability.

To read more about Joan's experience and appointment

[Learn more....](#)



Recharging COVID-19 protection

Disability providers are to communicate the revised COVID-19 booster information with workers, people with disabilities and their families or carers.

To recharge COVID-19 protection in 2023, all workers and people with disabilities are advised to check their eligibility for a booster vaccination.

For all the information regarding Covid immunisations

[Learn more....](#)

GET IN TOUCH

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OUR TEAM OF DEDICATED, PROFESSIONAL AND EXPERIENCED SUPPORT COORDINATORS ARE READY TO HELP AND SUPPORT YOU TO OBTAIN THE SERVICES YOU NEED TO GET THE MOST OUT OF YOUR NDIS PLAN.

PLEASE CONTACT US WITH YOUR ENQUIRIES AND REFERRALS. WE WILL UNDERSTAND YOUR NEEDS AND THEN INTRODUCE YOU TO THE SUPPORT COORDINATOR THAT WILL BECOME YOUR PRIMARY CONTACT AND SUPPORT PERSON.

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